

Schumacher Cargo Logistics, Inc, is committed to ensure that any information, which comes under the scope of this policy, will only be used to provide international moving services that we have been contracted to provide. This also includes any third parties that are related to the provision of International moving services.

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Personal Data

This includes our customers’ names, occupations, address, personal and business contact information, details and value of home contents and storage locations, personal documents such as passport, visas and work permit and completed customs documentation.

Customers must only send data/information or document to our company via secured customer web portal at <https://cloud.moveconnect.com/Login>. Customer are provided unique Username & Password at time of Booking with company

Request for supporting data/information/document should also only be submitted via same web customer portal at <https://cloud.moveconnect.com/Login>. Customer are provided unique Username & Password.

All information provided will be used, retained and disclosed confidentially to our supply chain. Customer data and information will solely be used for the purpose intended in relation to Move Shipment of your items. No customer data or information is passed to any 3rd party.

Customer Consent

We will only use your personal information for the purpose to fulfill the services we have been contracted to provide, per customer acceptance of our Booking Form, Terms & Conditions available on our website www.sclusa.com. We only retain personal data if it is necessary to fulfil the purpose for which the data is to be used. Customer acknowledges all information provided to company is ACCURATE & CORRECT.

Transmission Of Personal Data

Personal Information will not be disclosed or provided/sold to any parties who are not part of the supply chain. Customer data and information will solely be used for the purpose intended in relation to Move Shipment of your items. No customer data or information is passed to any 3rd party .

Retention Of Personal Information

All personal information is stored on secured Microsoft AZURE Cloud Servers protected by individual username & Passwords. No customer data can be saved directly to laptops or other mobile devices such as tablets and smart phone.

Escalation Procedure

Reported incident to be directed to our IT Support at support-it@sclusa.com for investigation of incident with 24 hours.

- IT Support will report will be in contact with source of escalation to gather sufficient proof and information to identify issue.
- IT support will assign escalation level depending on incident level to either department manager, or executive member.

Department Manager – LOW Level (Isolated single incident)

Executive – HIGH Level (Comprehensive incident)

- Respective authority level will be controlling authority during investigation process.
For Executive – HIGH Level Comprehensive Threats, process to inform Customers & Suppliers will be determined based on circumstances.



DATA PROTECTION & PRIVACY POLICY

Compliance Certification

I acknowledge receipt of Schumacher Cargo Logistics, Inc, Data Protection & Privacy Policy and herewith agree that they may use my personal and/or corporate information which I provided with consent to Schumacher Cargo Logistics, Inc.

In accordance with their policy.

Name: _____ Title: _____

Signature: _____ Date: _____